

How does one get started?

This guide provides a workflow for Twin Builders who want to get started in their journey of implementing a digital twin solution that meets their owner's business goals.

How to use this document?

Read this document in sequence. Each card includes icons for a video or article with a hyperlink that will point you to an external website.

Still have questions?

Post your question in the [Tandem Forum](#)

**This section is meant to provide you with a basic understanding of Tandem Connect - what it is, the environment, and how licensing works.*

Getting Started

First Time Connecting

- Tandem Connect Sign-up
 - Get Tandem Connect
 - Sign up for Tandem Connect application at the URL below: tandem-connect.autodesk.com
- Tandem Connect Overview
 - What is Tandem Connect?

Tandem Connect Licensing

- Tandem Connect Pricing
- Licensing Technical Considerations
 - Sendbox in Production

Tandem Connect Basics

- Key Concepts
 - Overview of key terms and concepts while
- Navigating Tandem Connect User Interface

Adding Additional Users

- Overview of key terms and concepts while

Build Pipelines

Acquiring Integration Credentials

- Where to find your credentials & how to link to Tandem

Preparing Tandem & Your 1st Pipelines

- Simulated Data
- Weather Tutorial

Helpful Tools & Tips

- Tandem Connect Tools: Converter Plugin
- Troubleshooting Tips and Tricks

**This section is meant to help you get a feel for building pipelines and to simulate data for your twin in leu of live system data.*



Connecting Diverse IT/OT Solutions



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**This section is meant to help you determine what to integrate from your own facilities and the requirements you'll need to gather before implementation.*

Define Requirements

Integration Planning

- BMS Key Concepts
 - Integration Options
 - How to assess system requirements
- Tandem Connect Integrations List
 - Overviewing Tandem Connect Plugin Requirements

Build Solutions

Protocol Specific

- BACNet
 - Reading data or property values from BACnet network of devices and sending the data as streams to Tandem.
- MQTT Tutorial
 - How to use the Cloud MQTT broker to send data to Tandem.
- Spreadsheet

Product Specific

- Archibus
 - Synchronize and transfer areas, System and archive platforms
- Roblin
 - Update Tandem with occupancy and space data from Roblin
 - Update space data from Tandem to Roblin
- Vergensense
 - Update the Tandem family occupancy data from Vergensense
- Maximo
 - Reads to Tandem: Area Properties
 - Tandem to Maximo: Create Assets
 - Tandem to Maximo: Add Asset ID's

**This section is meant to introduce you to, and guide you in integrating the systems determined in the planning phase, with step by step walkthroughs.*

Additional Resources

- Sign up to Test Feature! Tandem Feedback Community
- Connect with Tandem community in the Autodesk Forum
- Sign up for a webinar or read a customer story
- Follow us on LinkedIn
- Tandem Data API
 - Developers Guide
 - Code Samples